GOVERNMENT OF INDIA
COMMUNICATIONS
LOK SABHA

UNSTARRED QUESTION NO:2107
ANSWERED ON:06.08.2001
COMPLAINT AGAINST LINEMEN
SUSHILA SAROJ

Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether Linemen in Uttar Pradesh and Bihar are engaged in works involving fraud and cheating;

(b) whether the Lines of PCO owners/traders are being connected to other private personal lines and thus being misused as a result of which private consumers are receiving huge bills of telephone;

(c) if so, whether the Government have conducted any inquiry into the matter;

(d) if so, the outcome thereof; and

(e) the action taken/being taken against the guilty officials and to provide relief to the affected subscribers?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS (SHRI TAPAN SIKDAR)

(a) & (b): A few cases of diversion of STD/ISD lines have been detected.

(c) to (e): Yes, Sir. Disciplinary action has been initiated against the officials found guilty:

i) Stringent action is taken against the erring officials in such cases
ii) Rebate in bills is given to the affected subscribers
iii) Dynamic locking is provided to subscribers in most of the exchanges.